NASA SEWP VI

Solutions for Enterprise-Wide Procurement

Contract Holder

OMNI

NASA SEWP VI ORDERING GUIDE

SEWP Overview

NASA Solutions for Enterprise-Wide Procurement (SEWP) VI is a Government-Wide Acquisition Contract (GWAC) administered by NASA that enables NASA, all federal agencies, and authorized federal contractors to acquire a broad range of Information Technology, Communications, and Audio Visual (ITC/AV) products, solutions, and services. SEWP VI significantly expands upon SEWP V by adding comprehensive ITC/AV services and professional services alongside traditional hardware, software, cloud, cybersecurity, and technology solutions. The program is organized into multiple categories covering product-based solutions as well as enterprise, technical, and professional services, while allowing agencies to use various contract types and establish small-business set-asides at the order level. SEWP is designed to streamline federal technology procurement through pre-competed contract holders, standardized ordering processes, competitive pricing, and NASA-managed acquisition tools and support.

Fair Opportunity

A.1.13 FAIR OPPORTUNITY AND REQUESTS FOR QUOTES

Contractors will be provided a fair opportunity at the individual order level as appropriate per FAR Part 16.505(b), including the SEWP RFQ tools. No documentation for the order selection is required to be submitted with the order. All such documentation is to be maintained by the issuing procurement office.

The Contractor shall not market, quote or otherwise offer for sale, any IT Solutions not listed under this contract, until the said solutions are included in the SEWP database of record, and available to all Government end-users.

OMNI Business Systems, Inc.

Category A Contract
80TECH26DO445

Category C Contract
80TECH26D0880

SEWP Surcharge: *0.34%*

PoP: November 2026-2036

Main Office Address:
2850 Eisenhower Ave L500
Alexandria, VA 22314
Phone: (800) 755-1508
Fax: (703) 527-4308

SEWP VI Program Support

Order Issues & Post-Delivery Contacts

Julian Marketti
SEWP Program Manager
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(703) 434-9552

Heather Groves
SEWP Deputy Program Manager
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(703) 879-4964

SEWP Helpline
help@sewp.nasa.gov
(301) 286-1478
SEWP PMO Hours:
M-F, 7:30 AM - 6 PM (ET)
www.sewp.nasa.gov

If the Government issues a Request For Information (RFI) as part of market research, the Contractor may provide items not yet listed on their SEWP contract as part of a market research quote if:

1. all such items are clearly marked as not yet available on their SEWP contract; and

2. the contractor submits a technology refreshment request to add those products to their contract

If the Government issues a Request For Quote (RFQ) or a Market Research Request (MRR), the Contractor may only respond with items available on their Contract and the price of each item shall be the no greater than the price in Attachment F SEWP database of record at the time the quote is issued. If the Contractor has insufficient items on their contract to fully respond to the Formal RFQ, the Contractor must respond with a No Bid.

Unless the RFQ specifically allows for partial quotes, the Contractor must respond fully to all requirements specified in the RFQ.

When submitting a quote to a government end-user, the contractor must clearly state the length of time the quote is valid. The contractor shall honor any order submitted within the stated time period of a quote.

When responding to an RFI or RFQ issued from the NASA SEWP RFQ on-line quoting system, the Contractor must respond as outlined in Attachment C: Contract Holder User Manual (CHUM).

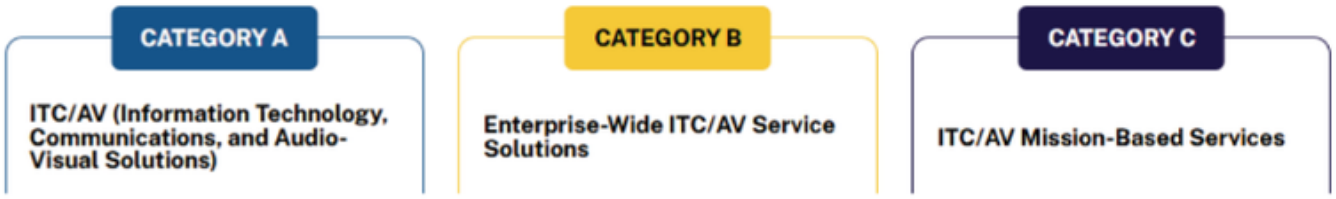
Contract Holders are prohibited from using Government information posted on the NASA SEWP Contract Holder Only Page, such as RFQs, RFIs, etc., for purposes other than proposing on SEWP requirements. This includes Contract Holders providing third parties with SEWP information and requirements for the purpose of assisting companies, that are not SEWP Contract Holders, with providing unsolicited proposals to meet agency requirements already posted to the NASA SEWP RFQ on-line quoting system.

About OMNI Business Systems

OMNI Business Systems, Inc. is an experienced Information Technology Value-Added Reseller (IT VAR) focused on supporting the technology requirements of the U.S. Federal Government. We provide a broad portfolio of IT hardware, software, cybersecurity, cloud, print and imaging, and related technology solutions from leading manufacturers, supported by experienced implementation, integration, and lifecycle services. With decades of federal contracting experience, OMNI helps agencies simplify technology acquisition, maintain compliance, and deploy reliable, secure solutions that support mission requirements.

What's In Scope for SEWP VI?

NASA SEWP VI has a broad scope covering Information Technology, Communications, and Audio Visual (ITC/AV) products, solutions, and services across three primary categories. **Category A – ITC/AV Solutions** focuses primarily on technology products and product-based solutions, including hardware, software, cloud offerings, cybersecurity, networking, storage, peripherals, and associated services such as installation, maintenance, and training. **Category B – Enterprise-Wide ITC/AV Service Solutions** covers comprehensive services designed to support enterprise-level technology environments, including integration, operations, infrastructure, cybersecurity, cloud, and other managed or technical services. **Category C – ITC/AV Mission-Based Services** focuses on professional and technical services supporting specific agency missions and IT requirements. Together, the three categories allow agencies to acquire both standalone technology products and complex, service-based solutions through a single government-wide acquisition vehicle. **OMNI Business Systems is a prime contractor for Category A and Category C.**



Ordering Process

a) Obtaining Quotes for Hardware, Software, or Services

Customers may request quotes for hardware, software, services, maintenance, and related solutions by contacting OMNI Business Systems at **sales@omnibsi.com**. Requests are routed to the appropriate sales representative based on the customer's requirement, product category, OEM, and scope of work. The assigned representative will provide applicable pricing, availability, configuration guidance, and any additional information required to support the quotation process. Formal SEWP requests should be made through the SEWP Quote Request Tool (QRT) located within the SEWP VI Portal.

b) Installation, Warranty, Technical Support, and Post-Delivery Support

OMNI Business Systems provides support for installation, standard and extended warranty matters, technical support, software support, and other post-delivery requirements in accordance with applicable contract terms and OEM policies. Customers should contact the Program Manager (PM) or Deputy Program Manager (DPM) using the names, telephone numbers, and email addresses identified elsewhere within this document. The PM and DPM will coordinate with the appropriate OMNI personnel, OEM, or service provider to ensure the issue is properly addressed and tracked through resolution.

c) Troubleshooting Problematic Orders

For assistance with delayed, incomplete, incorrect, damaged, or otherwise problematic orders, customers should contact the PM or DPM using the contact information provided elsewhere within this document. The PM or DPM will research the order status, coordinate with OMNI's internal order management team, distributors, OEMs, and logistics providers as appropriate, and provide the customer with status updates and corrective actions through resolution.